

Shepherds Recovery and Counseling Services Inc.

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Snapshot

Policy:- (1.g.1)

Shepherds Recovery and Counseling Services, (SRCS) agency implements a risk management plan that include promote and further enhance the provision of quality services while efficiently and effectively minimizing the potential for accidental losses, which may have a detrimental impact on the organization. This risk include

Policy:- (1.g.2)

Shepherds Recovery and Counseling Services, (SRCS) agency believes that every employee must be actively engaged in reducing the risk of **accidental loss** or **injury** by adhering to the policies designed to protect the agency from such occurrences. Further, risk management includes measures taken prior to, as well as in response to, an incident or loss. The intent is to reduce risks and the frequency and/or severity of losses at all times.

Philosophy

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| 1 | The purpose of risk management is to improve the future, not to overanalyze the past. |
| 2 | Risk management should be viewed as a proactive positive means to gain control over events that could have a negative impact upon the organization, individuals served or employees. |
| 3 | Defense against operational risk and losses flows from the highest level of the agency which reside with the agency's leadership to all types of staff which include full and part time employees to graduate students and volunteers. |

(1.G.3):-Managed Care Contracts



Exposure:-

Managed care contracts are based on the cost reimbursement model of service delivery. These contracts require various methods of oversight such as prior authorizations and limits on outpatient visits. These service deliveries impact realistic financial limitation of the payer while requiring our agency to balance continuous quality improvement, outcome management and delivery system reconfiguration in the context of capitation financing. The risk is the delivery of a defined set of services to a designated population over a specified time period with the payment calculated on a per person basis. Through capitation, the entire cost for all services is contained to an established amount. While cost control and predictability are achieved, the shift from a fee-for-service system places the majority of risk on the organization as the provider of services. The responsibility for services, both programmatic and financial, rests fully with the organization. Other risks include discharge from the practice and/or demand for more intense service thus resulting in loss of previously captured income while the consumer maintained an active status.